



**PRO-INTERACTIVE SERVICES
(INDIA) PVT LTD**
31-32, Begumpur Park
Shivalik, Malviya Nagar
New Delhi 110017

VISION AND MISSION STATEMENT

Document Attributes

Document Number	Policy/1
Policy Owner	Director Operations
Approval By	Managing Director

Document Change Status

Version Number	Date	Change Approved By	Change Description
Policy/1	Jan-12	Managing Director	Initial Document

VISION

- To be a single window service provider to cater for all the basic service needs.

MISSION – Pro Interactive Services

- As the premier Service Provider, to develop and implement innovative and cost effective client specific solutions to address the needs of a diverse customer base across India, in an effective, professional and responsible manner.
- To provide Services in the most demanded field desired by any business entity, primarily as under:
 - Security Services
 - Electronic Security
 - House Keeping
 - Facilities Management
 - Employee Background Screening
 - HR Solutions and Manpower Outsourcing
 - Training

MISSION - SECURITY SERVICES

- To provide Safe and Secure environment by assessing and analyzing the Security Requirements of the Customer.
- Deploying well trained and motivated persons and adequate equipment.
- Maintain professional work and business ethics.
- To provide a proactive and reactive response to our customers' business needs.
- Delivering continuity and stability in the service delivery.

MISSION – ELECTRONIC SECURITY

- To plan, design, construct, install, maintain and operate Electronic Security Equipment, as per the Customers' requirement, offering the most cost effective solution, keeping up with fast changing technology.
- 24x7 Electronic and Physical monitoring through satellite offices, including after sales Support.
- Maintain professional work and business ethics.
- Delivering continuity and stability in the service delivery.

MISSION – HOUSEKEEPING AND MAINTENANCE SERVICES

- To provide quality service in an efficient and professional manner to ensure safety and comfort.
- To provide a physically clean, hygienic and workable environment.
- To provide customer oriented service through well trained persons.
- Maintain professional work and business ethics.
- Delivering continuity and stability in the service delivery.

MISSION – EMPLOYEES BACKGROUND SCREENING

- To provide complete, credible, authentic and reliable employees background checks, both pre and post employment, as per the customers' needs.
- To provide comprehensive and complete background check for informed hiring decisions in the shortest possible time with commitment to timely delivery.
- To fully comply with information security, confidentiality and data protection.
- Maintain professional work and business ethics.
- Delivering continuity and stability in the service delivery.

MISSION – HR SOLUTIONS AND MANPOWER OUTSOURCING

- To allow customers to off load work that is not part of their core business.
- To perform back office functions in a consistent and cost effective way.
- To provide innovative HR solutions and follow all the statutory compliances.
- To fully comply with information security, confidentiality and data protection.
- Maintain professional work and business ethics.
- Delivering continuity and stability in the service delivery.

Place : Delhi

Sd xxxxxxxxx

Vivek Pasricha
Managing Director